Title: Self-Service Custom Management Application Allowing Software Version
Upgrade and Downgrade
Docket No.: BEAS-01454US7
Attorney: Joseph O'Malley
Filed: Herewith
Inventor(s): Garibay, et al.
Phone: (415) 362-3800
Express Mail No: EV 327621298 US

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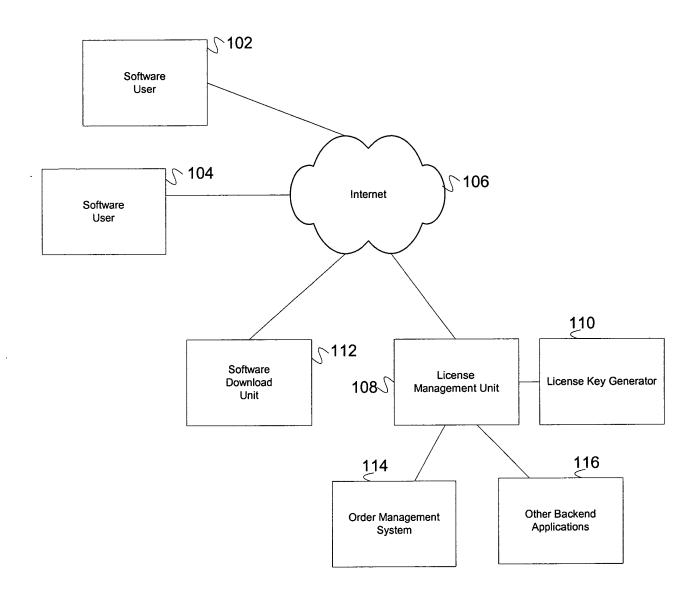


FIGURE 1

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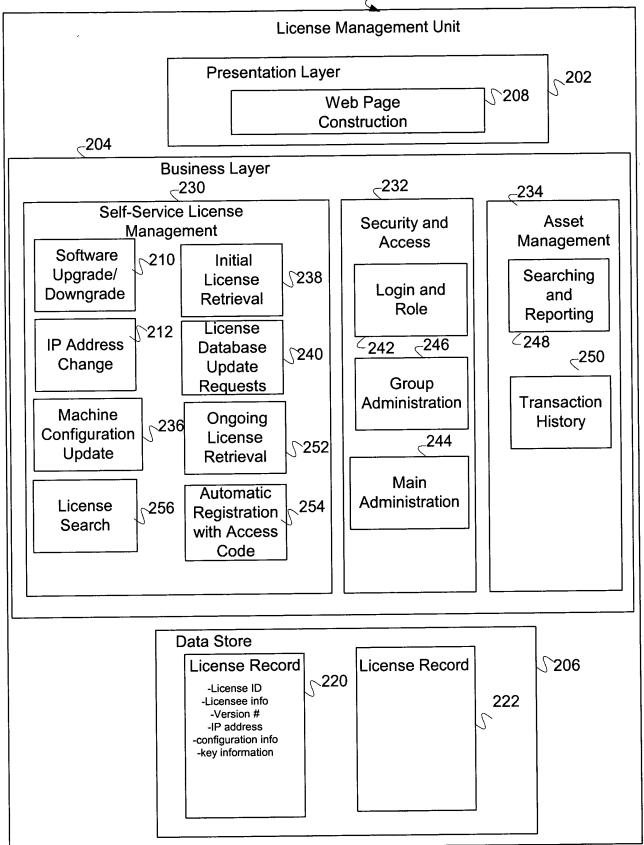


FIGURE 2

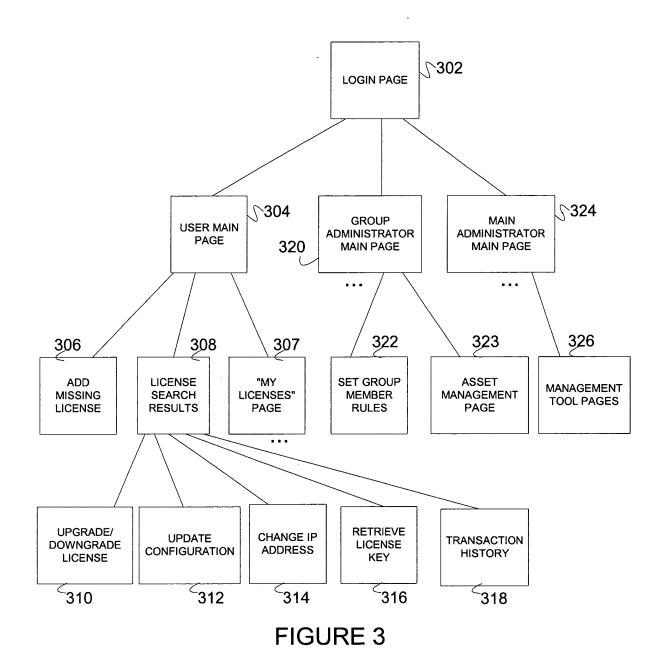
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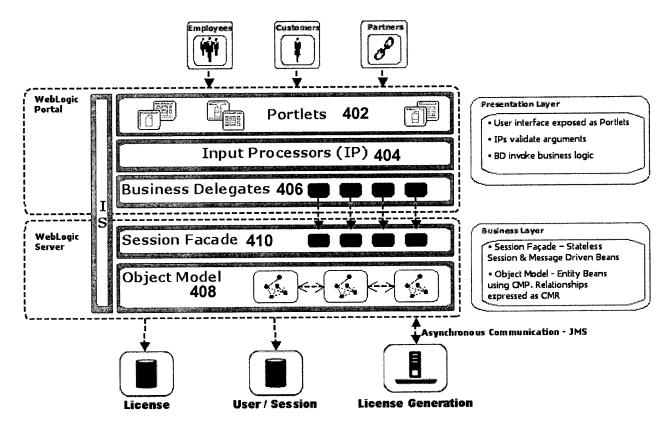


FIGURE 4